

C 5405 C

B.B.A. (Three Year) DEGREE EXAMINATION, OCTOBER/NOVEMBER 2017.

End Semester Examination

Fifth Semester

(Regular/Supplementary)

Paper V: INDUSTRIAL RELATIONS

Time : 3 Hours

Max. Marks : 70

PART — A

Answer any FIVE of the following questions. **(5 × 4 = 20 Marks)**

1. Scope of industrial relations work.
2. Code of Discipline.
3. Principles of Trade unionism.
4. Levels of workers participation in management.
5. Process of Negotiations.
6. Contents of industrial relations.
7. Industrial peace.
8. Voluntary arbitration.

PART — B

Answer ALL of the following questions. **(5 × 10 = 50 Marks)**

UNIT – I

9. (a) Define industrial relations. Also state its significance in the contemporary industrial world.

Or

- (b) How to achieve successful industrial relations? Also list out its functional requirements.

Turn Over

UNIT – II

10. (a) What is the meaning of the word industrial Disputes? Also explain different types of industrial disputes.

Or

- (b) Explain the procedure for the settlement of industrial disputes.

UNIT – III

11. (a) State the objectives and functions of trade unions.

Or

- (b) Enumerate the weaknesses of Trade Unions. Also state the essentials of successful trade unions.

UNIT – IV

12. (a) Describe the nature of workers participation in management. Also state its objectives.

Or

- (b) List out different forms of WPM in India. (Workers Participation in Management).

UNIT – V

13. (a) Explain the need and importance of collective bargaining.

Or

- (b) What is collective bargaining? Explain its principles.
